

Excellence and performance
in Private Banking



Axion BANKING
Activation of the biometric login function

Dear Customer,

This small guide aims to describe in a simple and clear way all the steps necessary to activate the biometric access functionality to the Axion BANKING App, avoiding having to enter the user number and password each time.

To carry out the procedure you need to use your smartphone/tablet.

1



Prerequisite

AxionTAN App has to be registered on the same device. Afterwards download the Axion BANKING App from the App Store or Google Play. If the applications have already been activated previously, check for any updates in the relevant stores.



2



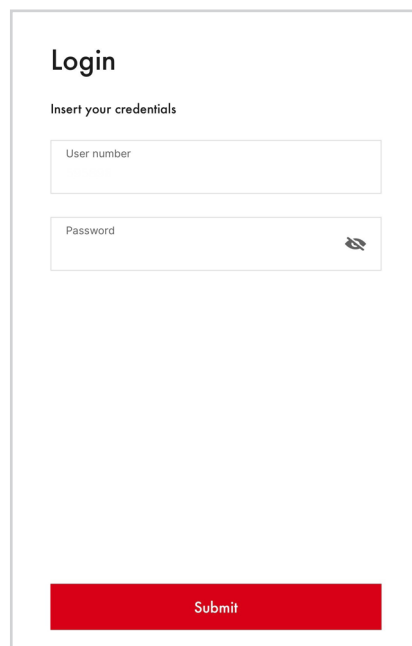
Open Axion BANKING.



3



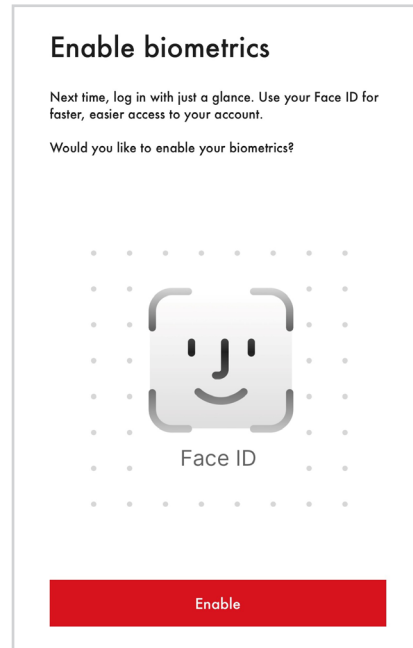
Enter your user number and password. Proceed with "Submit". The presence of AxionTAN will then be verified.



4



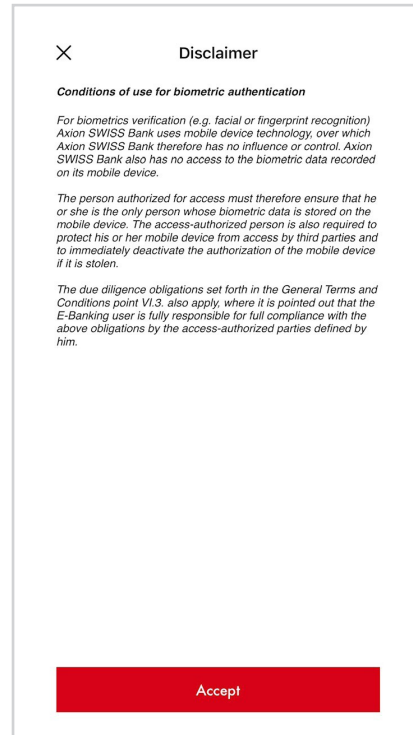
The first time you log in to the device, you are offered the option to activate biometric access. To accept, click "Enable".



5



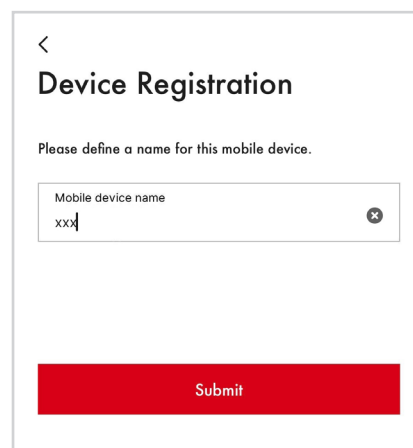
The conditions of use for biometric enablement are shown.



6



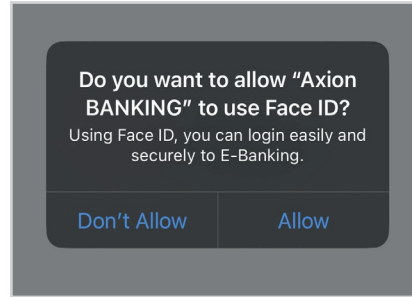
The name of the device on which biometric access is being enabled has to be recorded.



7



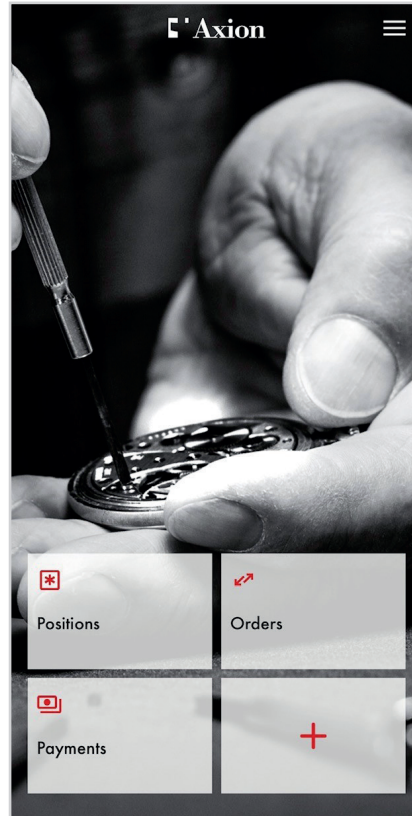
Your device will ask, only the first time, to allow the Axion BANKING application to use the biometric resources.



8



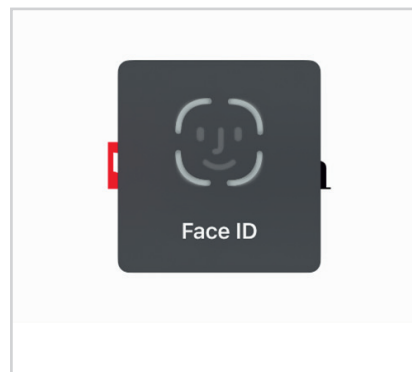
After this step the biometric access has been enabled.



9



At the next login, only the biometric parameters and the presence of AxionTAN registration will be verified.

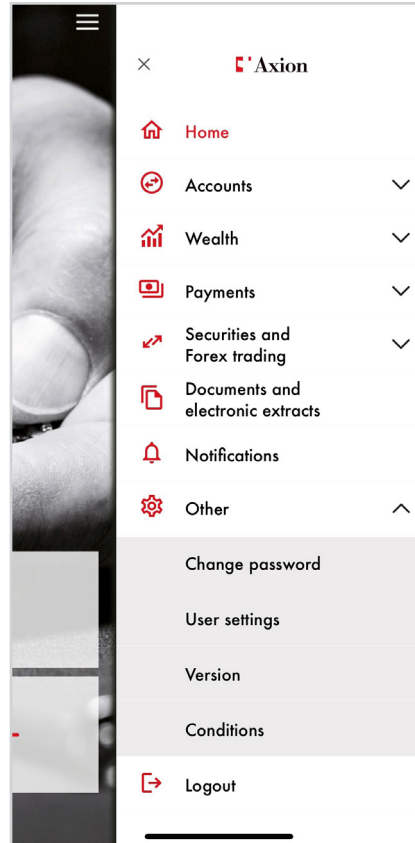


1



Activation of the function at a later date

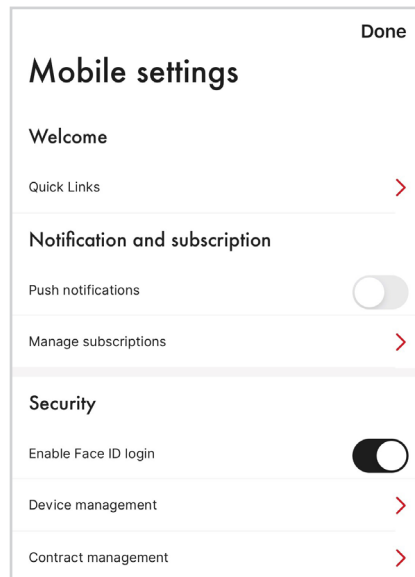
Biometric access can be activated at any time by selecting the "User settings" item in the menu at the top right in the section named "Other".



2



Enable biometric access in the "Security" section and follow the on-screen procedure (see first activation).



We remind you that for any query relating to Axion BANKING our e-banking support is fully available from Monday to Friday, from 8 a.m. to 6 p.m. at +41 91 910 95 99.

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